

Policies and Procedures

Cash and all major credit cards are accepted for payment of services. Gratuities are welcomed in cash payment. Service fee may be charged.

While we realize that emergencies may occur, there will be a charge of 50% of the scheduled service for less than 48 hours' notice of cancellation or rescheduling, (72 hours for Friday, Saturday and Holiday appointments), and up to a 100% for any no-shows. This enables your service provider to receive his/her commission for loss of time. This also applies to gift certificate holders. Half of your certificate will be forfeited for less than 48 hours' notice (72 hours for Friday and Saturday appointments), and the full value for no-shows.

We believe that beauty is individual, and we believe our clients should leave feeling beautiful and happy with the haircut and/or color service provided.

We strive to accommodate our clients to the best of our ability. In order to do so, all of our scheduled appointments are confirmed via phone, email or both depending on our clients' preference.

Walk-ins and Same Day Appointments – Walk-ins and same day appointments are welcome. Please keep in mind the majority of our salon professional's preschedule appointments for their clientele. Therefore, we suggest, encourage and recommend to schedule ahead with your salon professional to reserve your preferred day and time for your appointments.

No children unless being serviced.